

**BASELINE QUESTIONNAIRE: PALESTINIAN TERRITORIES
INCL. GLOBAL GRANT COMMON GOVERNANCE,
MEDIA AND DEMOGRAPHICS QUESTIONS**

HOUSEHOLD SERIAL NUMBER: _____

INTERVIEWER: ASK THE FOLLOWING QUESTIONS TO THE HEAD OF THE HOUSEHOLD OR THE KNOWLEDGEABLE PERSON IN THE HOUSEHOLD TO GET INFORMATION ABOUT THE HOUSEHOLD MEMBERS.

Good morning/afternoon/evening. My name is _____. I am here on behalf of [AGENCY NAME], a Research Agency in the Palestinian Territories. I am here to learn about how people in this neighbourhood feel about some important social issues and also to understand people's media habits and preferences. The information will be used to improve television and radio shows so that they better serve people's needs. Everything that you say will be confidential. Could you help me answer some questions?

SCREENER QUESTIONS

Q#	Question	Codes																																																											
S1	Please let us know how many people live in your household? Please exclude any servants/ maids or guests that might be staying with you currently. <i>(write number in box)</i>	Number:	<input type="text"/>	<input type="text"/>																																																									
S2	<p>HOUSEHOLD LIST Please give us the first name or initials, age and sex of each person of 15 or above years of age in the household STARTING FROM THE YOUNGEST ONE (15 years, going up). Do not forget to include yourself if you are 15 or more.</p> <table border="1"> <thead> <tr> <th rowspan="2">Person No.</th> <th rowspan="2">First Name or Initials</th> <th colspan="2">Sex</th> <th rowspan="2">Age</th> </tr> <tr> <th>Male</th> <th>Female</th> </tr> </thead> <tbody> <tr><td>1</td><td></td><td>1</td><td>2</td><td></td></tr> <tr><td>2</td><td></td><td>1</td><td>2</td><td></td></tr> <tr><td>3</td><td></td><td>1</td><td>2</td><td></td></tr> <tr><td>4</td><td></td><td>1</td><td>2</td><td></td></tr> <tr><td>5</td><td></td><td>1</td><td>2</td><td></td></tr> <tr><td>6</td><td></td><td>1</td><td>2</td><td></td></tr> <tr><td>7</td><td></td><td>1</td><td>2</td><td></td></tr> <tr><td>8</td><td></td><td>1</td><td>2</td><td></td></tr> <tr><td>9</td><td></td><td>1</td><td>2</td><td></td></tr> <tr><td>10+</td><td></td><td>1</td><td>2</td><td></td></tr> </tbody> </table>				Person No.	First Name or Initials	Sex		Age	Male	Female	1		1	2		2		1	2		3		1	2		4		1	2		5		1	2		6		1	2		7		1	2		8		1	2		9		1	2		10+		1	2	
Person No.	First Name or Initials	Sex		Age																																																									
		Male	Female																																																										
1		1	2																																																										
2		1	2																																																										
3		1	2																																																										
4		1	2																																																										
5		1	2																																																										
6		1	2																																																										
7		1	2																																																										
8		1	2																																																										
9		1	2																																																										
10+		1	2																																																										

KISH – GRID

Kish grid instructions:

- Look up the column for the last digit in the household serial number and the row for the number of eligible people
- The number in the cell where the column and row meet is the Person No. to interview. For example, if household serial ending in '2' has '3' adults, interview the household member listed as Person No. 2 in the Household List at Q.S2

Circle the chosen respondent and if available explain to them the purpose of the interview, obtain consent and proceed

- If the selected respondent will be available that day, but is not available/ not at home at the time the interviewer calls, the interviewer should make **2** return calls to see if that person is available/ has returned before selecting another household.
- If the selected respondent is not going to be available that day, the interviewer should go to the next household. Do not select another respondent within the household.]

Eligible people	Last Digit of Household Serial No.							
	1	2	3	4	5	6	7	8
1	1	1	1	1	1	1	1	1
2	1	2	1	2	1	2	1	2
3	1	2	3	1	2	3	1	2
4	1	2	3	4	1	2	3	4
5	1	2	3	4	5	3	4	5
6	1	2	3	4	5	6	3	6
7	1	2	3	4	5	6	7	4
8	1	2	3	4	5	6	7	8
9	1	2	3	4	5	6	7	8
10 or more	1	2	3	4	5	6	7	8

INTRODUCTION AND CONSENT

Good morning/afternoon/evening. My name is _____. I am here on behalf of [AGENCY NAME], a Research Agency, in the Palestinian Territories. I am here to learn about how people in this neighbourhood feel about some important social issues and current affairs and also to understand people's media habits and needs. We would like to talk to you and other people in your neighbourhood about these issues. You were chosen by chance (like picking a mango out of a basket without looking), and your help in answering our questions is important and voluntary.

If you agree to take part, I will ask you questions about your media habits and your opinion about some social and political issues. The information will be used to improve radio/TV programmes. There are no right or wrong answers to these questions, I am only interested in your own view or experiences.

Your identity and responses will be kept confidential, which means we will remove anything that could identify you as taking part in this study, such as names and villages. Your answers to my questions will be combined with answers from many other people, so that no one will know that the answers you give me today belong to you. There is no direct benefit to you for participating, but the answers that you provide will help to develop better radio/TV programmes for people in this and other communities in the Palestinian Territories. The combined information that we collect from people in the Palestinian Territories will be shared and used to improve social issues in your community.

You can decide not to answer any question that you do not want to, you can stop the interview at any time without explanation, or you can request that your answers are removed from the research at any time. You will not be penalized if you decide not to participate.

The interview will take about [60 minutes].

Do you understand what I have just explained? (circle): Yes No

Do you want to ask me any questions about the interview at this time? (circle): Yes No

INTERVIEWER: PLEASE ANSWER ANY QUESTIONS ASKED BEFORE PROCEEDING

Do you agree to participate in this interview? (circle): Yes No

INFORMED CONSENT

BEFORE COMPLETING THIS CONSENT FORM YOU MUST READ THE ABOVE INFORMATION AND ANSWER ANY AND ALL QUESTIONS THE PARTICIPANT MAY HAVE.

I have discussed with the respondent the above procedures, explicitly pointing out potential risks or discomforts. I have asked whether any questions remain and have answered these questions to the best of my ability. The respondent verbally agreed to participate in this study.

Interviewer name: _____

Interviewer signature: _____

Dated: _____

IF RESPONDENT IS BELOW 18 OBTAIN ADDITIONAL CONSENT FROM PARENT/GUARDIAN

I have discussed with the parent/guardian the above procedures, explicitly pointing out potential risks or discomforts. I have asked whether any questions remain and have answered these questions to the best of my ability. The parent/guardian verbally agreed to grant consent for the respondent to participate in this study.

Interviewer name: _____

Interviewer signature: _____

Dated: _____

IMPORTANT: Signed copies of this consent form must be retained on file by the principal investigator, and given to the respondent (if requested)

INTERVIEWER RECORD RESPONDENT DETAILS

S3. Age	Write in years Don't know Refused	_____ 88 99
S4. Location (single code)	Urban Rural	1 2
S5. Household Serial Number	Write in household no.	_____
S8. Sex of the respondent (single code)	Male Female	1 2

NOW BEGIN THE INTERVIEW WITH THE SELECTED PERSON

GOVERNANCE (G)

G1 In your opinion, what are the main issues affecting people in the Palestinian Lands at present?

DO NOT READ OUT
MULTIPLE CODE ALLOWED

PLEASE PROBE ONCE:
Any other issues?

G2 Of the issues you have just mentioned, which one is most important to you?

READ OUT ISSUES MENTIONED AT G1
SINGLE CODE ONLY

		G1 Main issues	G2 Most important
a	Unemployment	1	1
b	Poverty	2	2
c	Low salaries	3	3
d	Wasta	4	4
e	Israeli occupation	5	5
f	Water issues	6	6
g	Hamas/ Fatah divide	7	7
h	High prices	8	8
i	Exclusion of youth from political affairs	9	9
j	Exclusion of women from political affairs	10	10
k	Refugee services	11	11
l	Security threats	12	12
m	Other (specify) _____	13	13
n	DK	88	88
o	Refused	99	99

G3 And now thinking about issues affecting people where you currently live, what are the issues of local importance?

DO NOT READ OUT
MULTIPLE CODE ALLOWED

G4 Of these issues you have just mentioned, which one is most important to you?

READ OUT ISSUES SELECTED AT G3
SINGLE CODE ONLY

		G3 Main issues	G4 Most important
a	Unemployment	1	1
b	Poverty	2	2
c	Low salaries	3	3
d	Wasta	4	4
e	Israeli occupation	5	5

f	Water issues	6	6
g	Hamas/ Fatah divide	7	7
h	Inflation	8	8
i	Exclusion of youth from political affairs	9	9
j	Exclusion of women from political affairs	10	10
k	Refugee services	11	11
l	Security threats	12	12
m	Other (specify) _____	13	13
n	DK	88	88
o	Refused	99	99

G5.1 Other people like you have said that the following issues are important in the Palestinian Territories today.

Please say how much, if anything, do you know about the current situation with these issues?

PRESENT SHOWCARD NO: 1

Do you personally know a great deal, a fair amount, not very much or nothing at all?

READ OUT ISSUE AND CODE RESPONSE

REPEAT FOR EACH ISSUE

G5.1		A great deal	A fair amount	Not very much	Nothing at all	DK	REFUSED
a	Unemployment	4	3	2	1	88	99
b	Hamas/ Fatah divide	4	3	2	1	88	99
c	The postponed elections	4	3	2	1	88	99
d	Access to services (e.g. healthcare, water, electricity)	4	3	2	1	88	99

G5.2 Thinking about these issues, how much, if anything, do you personally know about the background / causes of these issues?

PRESENT SHOWCARD NO: 1

Do you personally know a great deal, a fair amount, not very much or nothing at all?

READ OUT ISSUE AND CODE RESPONSE

REPEAT FOR EACH ISSUE

G5.2		A great deal	A fair amount	Not very much	Nothing at all	DK	Refused
a	[causes] Unemployment	4	3	2	1	88	99
b	[background] Hamas/ Fatah divide	4	3	2	1	88	99
c	[background]The postponed elections	4	3	2	1	88	99
d	[background to issues with] Access to services (e.g. healthcare, water, electricity)	4	3	2	1	88	99

G6 How much, if anything, do you know about political issues and current affairs?

PRESENT SHOWCARD NO: 1

Do you know a great deal, a fair amount, not very much or nothing at all?

	G6
A great deal	4
A fair amount	3
Not very much	2
Nothing at all	1
DK	88
Refused	99

G7 We just spoke about issues locally and nationally that are important to people in the Palestinian Lands.
a. When you think about issues that are important to you personally do you discuss these issues when you get together with people in your family, Always, occasionally or never?

PRESENT SHOWCARD NO: 2

b. And what about with friends?

c. And what about with other outside of your family and friends?

G7		Always	Occasionally	Never	DK	Refused
a	Family members	3	2	1	88	99
b	Friends	3	2	1	88	99
c	Other people outside of family and friends	3	2	1	88	99

G8 **Continuing to think about local and national issues that matter to you, please tell me how often, if ever, you do any of the following.**

READ OUT CATEGORIES

PRESENT SHOWCARD NO: 2

G8		Always	Occasionally	Never	DK	Refused
a	Contact the media (such as TV, radio or newspapers), about an issue	3	2	1	88	99
b	Comment, chat or share something about an issue online	3	2	1	88	99

IF CODED 1, 88, 99 AT G8a AND G8b, SKIP TO G13

IF CODED 2 OR 3 AT G8a ASK G9, G10 & G12

IF CODED 2 or 3 AT G8b, ASK G11 & G12

G9 What kind of media have you contacted to raise a specific issue?

READ OUT CATEGORIES

G10 How did you make contact?

READ OUT MODE OF CONTACT

MULTIPLE CODES ALLOWED

		G9		G10					
		Yes	No	By SMS	By email	By phone	By letter	Went there in person	Other
a	TV programme	1	2	1	2	3	4	5	6
b	Radio programme	1	2	1	2	3	4	5	6
c	Newspaper/Magazine/Journal	1	2	1	2	3	4	5	6

ONLY ASK G11 IF CODED 2 OR 3 AT G8a OR G8b

G11 What websites have you used to comment about or share issues online?

READ OUT EACH CATEGORY

MULTIPLE CODE ALLOWED

		G11	
		Yes	No
a	Facebook	1	2
b	Twitter	1	2
c	Al Jazeera website	1	2
d	PBC website	1	2
e	BBC Arabic website	1	2
f	Maan news agency website	1	2
g	Other	1	2

ONLY ASK G12 IF CODED 2 OR 3 AT EITHER G8a OR G8b

G12 What was the issue that you raised?

INTERVIEWER: PLEASE PROBE FOR INFORMATION ABOUT THE ISSUE THAT THEY RAISED IN THE MEDIA OR ONLINE

RECORD ISSUE RAISED VERBATIM

NOTE: FOR SUBSEQUENT QUESTIONS WHICH REFER TO ‘GOVERNMENT’ OR ‘GOVERNMENT OFFICIALS’ PLEASE CLARIFY FOR RESPONDENT WHAT WE MEAN BY THIS DEPENDING ON THE LOCATION OF THE INTERVIEW

WEST BANK = PALESTINIAN AUTHORITY

EAST JERUSALEM = PALESTINIAN AUTHORITY

GAZA STRIP = HAMAS GOVERNMENT IN GAZA

G13 I’m going to list a number of ways in which people can take action. Please tell me whether you have done any of these things in the past year?

READ OUT EACH ACTION

PRESENT SHOWCARD NO: 3

IF RESPONSE IS ‘HAVE DONE’ PLEASE PROBE:

Have you done this several times or just once?

G13		Have done		Not done	DK	Refused
		Several times	Once			
a	Worked for a political council	3	2	1	88	99
b	Participated in an organised effort to solve a neighbourhood or community problem	3	2	1	88	99
c	Attended a meeting of the local town council or with other government officials	3	2	1	88	99
d	Contacted a local official, like a local counsellor or an official who works for a government agency	3	2	1	88	99
e	Lodged a complaint with a government body or a civil society organization	3	2	1	88	99
f	Contacted a national elected official	3	2	1	88	99
g	Taken part in a protest, march, or demonstration on some national or local issue	3	2	1	88	99

h	Contacted a local member of Asherya	3	2	1	88	99
i	Signed a petition	3	2	1	88	99
j	Donated money or paid a membership fee to a charity or campaigning organisation	3	2	1	88	99
k	Used Wasta to get contact with a public official	3	2	1	88	99

G14 **Please say if you agree or disagree with the following.**

READ OUT OPTIONS

SINGLE CODE ONLY

ON PROVIDING AN AGREE OR DISAGREE RESPONSE, FOLLOW UP WITH:

Would you say you [agree/disagree] a lot, or just a normal amount?

PRESENT SHOWCARD NO: 4

	G14	Strongly agree	Agree	Disagree	Strongly Disagree	DK	Refused
a	Generally, those elected to government soon lose touch with the people	4	3	2	1	88	99
b	I feel that I have a good understanding of the important political issues facing our country	4	3	2	1	88	99
c	Political parties are only interested in people's votes, but not in their opinions	4	3	2	1	88	99
d	Sometimes, politics seem so complicated that a person like me can't really understand what's going on	4	3	2	1	88	99
e	When people get together to demand change, the leaders in government listen	4	3	2	1	88	99
f	I don't think that the government cares much what people like me think	4	3	2	1	88	99
g	People like me don't have any say about what the government does	4	3	2	1	88	99
h	The government in the Palestinian Territories[reacts / responds to / acts on] the needs of ordinary people	4	3	2	1	88	99

- G15 Thinking back to the last presidential and local elections.**
- a. Can you tell me if you voted in the last presidential election?**
 - b. And the last local council unit election?**

		G15		
		Yes	No	Refused
a	Presidential election	1	2	99
b	Local council unit elections	1	2	99

IF CODE 2 TO G15a, ASK G16a

IF CODE 2 TO G15b, ASK G16b

INTERVIEWER: IF RESPONDENT IS UNDER 18 PLEASE SKIP DIRECTLY TO G17

- G16.1 What is the main reason why you did not vote?**
- a. in the last Presidential election?**
 - b. in the last local council unit elections?**

DO NOT READ OUT RESPONSES.

SINGLE CODE ONLY

G16.1		a) Presidential Election	b) Local Council Unit Elections
a	Not old enough at the time	1	1
b	Wasn't registered to vote	2	2
c	Didn't have an ID / voters card	3	3
d	Don't see the point	4	4
e	No interest in politics	5	5
f	Don't trust the system	6	6
g	Don't trust politicians	7	7
h	Fear of electoral violence	8	8
i	Too busy/at work/at study	9	9
j	I can't read/don't think I can vote	10	10
k	Did not know how to vote	11	11
l	Did not know where to vote	12	12
m	Too complicated / difficult	13	13
n	Don't know who to vote for	14	14
o	Other (please record verbatim at G16.2)	15	15
p	Don't know	88	88
q	Refused	99	99

IF 'OTHER' REASON FOR NOT VOTING, PLEASE RECORD VERBATIM

G16.2

<p>OTHER REASON FOR NOT VOTING, AND ELECTION TYPE</p>
--

G17 If there were elections in the next five years, how likely are you to vote?

- a. The presidential election**
- b. The local council unit elections**

PRESENT SHOWCARD NO: 5. SINGLE CODE ONLY.

ON PROVIDING A LIKELY OR UNLIKELY RESPONSE, FOLLOW UP WITH:

Would you say you are very [likely/unlikely] or just somewhat [likely/unlikely]?

G17		Very likely	Somewhat likely	Somewhat unlikely	Very unlikely	DK	Refused
a	Presidential election	4	3	2	1	88	99
b	Local council election	4	3	2	1	88	99

G18.1 What is your main source of information when deciding which candidate or party to vote for in an election?

DO NOT READ OUT

SINGLE CODE ONLY

		G18.1
a	Friends	1
b	Family	2
c	People in my local neighbourhood	3
d	Local influencers/ neighbourhood elders	4
e	People I work with	5
f	Government officials	6
g	Religious leaders	7
h	NGOs	8
i	Teachers	9
j	Television	10
k	Radio	11
l	Newspaper/magazine	12
m	Internet (e.g. social media sites)	13
n	Mobile phone (e.g. news service)	14
o	Other (please record verbatim below at 18.2)	15
p	I don't talk to anyone or get any information on these issues	16

q	Don't know	88
r	Refused	99

IF 'OTHER' SOURCE OF INFORMATION, PLEASE RECORD VERBATIM

G18.2

OTHER SOURCE OF INFORMATION

G19 To what extent does information and debate in the media influence your decision on who to vote for?

PRESENT SHOWCARD NO: 6

	G19
A lot	1
A bit	2
Not very much	3
Not at all	4
Don't know	88
Refused	99

INTERVIEWER: PLEASE READ THE FOLLOWING INFORMATION TO RESPONDENT

We're interested in people's views on how the government can be held responsible and how they would provide public explanations for what they do.

G20 Please say whether you agree or disagree with the following:

PRESENT SHOWCARD NO: 4. SINGLE CODE ONLY.

ON PROVIDING AN AGREE OR DISAGREE RESPONSE, FOLLOW UP WITH:

Would you say you [agree/disagree] a lot, or just a normal amount?

G20		Strongly agree	Agree	Disagree	Strongly Disagree	DK	Refused
a	People like me are entitled to question government officials about their decisions and actions	4	3	2	1	88	99
b	There are ways for people like me to question government officials on their decisions and actions	4	3	2	1	88	99
c	If there was a way for people like me to question government officials, I would raise an issue that mattered to me	4	3	2	1	88	99
d	I am satisfied with the explanation that government officials currently give of their decisions and actions	4	3	2	1	88	99

G21 Do you agree or disagree that the following are playing an important role in holding government to account in the Palestinian Territories?

PRESENT SHOWCARD NO: 4

READ OUT EACH INSTITUTION. SINGLE CODE ONLY.

G21		Strongly agree	Agree	Disagree	Strongly Disagree	Don't Know	Refused
a	Legislative council	4	3	2	1	88	99
b	Opposition parties	4	3	2	1	88	99
c	Religious institutions	4	3	2	1	88	99
d	The courts	4	3	2	1	88	99
e	Civil society and community-based organizations	4	3	2	1	88	99
f	Ashareya	4	3	2	1	88	99
g	State media	4	3	2	1	88	99
h	Private Palestinian media	4	3	2	1	88	99
i	International media	4	3	2	1	88	99
j	Holding regular elections	4	3	2	1	88	99
k	Tantheem	4	3	2	1	88	99

G22 In your opinion, in this country how free are people like you to do the following?

PRESENT SHOWCARD NO: 8

READ OUT EACH STATEMENT

SINGLE CODE ONLY

Are they very free, somewhat free, not very free or not free at all?

G22		Very free	Somewhat free	Not very free	Not free at all	Don't know	Refused
a	To say what they think	4	3	2	1	88	99
b	To join any group that they want	4	3	2	1	88	99
c	To talk negatively about the government in public	4	3	2	1	88	99
d	To choose who to vote for without feeling pressured	4	3	2	1	88	99

G23 Do you consider yourself to be active in any groups or associations, such as by attending meetings or volunteering your time in other ways?

	G23
Active	1
Not active	2
DK	88
REF	99

IF CODE 1 G23, ASK G24

G24 What are the groups in which you are active?

DO NOT READ OUT GROUPS

MULTIPLE CODE ALLOWED

		G24 Mentioned
a	Farmers'/fishermen's group	1
b	NGO	2
c	Cooperative	3
d	Religious group	4
e	Traders' association/ business group	5
f	Cultural association	6
g	Political group	7
h	Professional association	8
i	Youth group	9
j	Trade union	10
k	Women's group	11
l	Credit/finance group	12
m	Parent group	13
n	Water/waste group	14
o	School committee	15
p	Neighbourhood/village association	16
q	Health committee	17
r	Sports group	18
s	Civic group	19
t	Other	20
U	Don't know	88
v	Refused	99

G25 How interested are you in news about political issues and current affairs?

PRESENT SHOWCARD NO: 9

Are you very interested, somewhat interested, not very interested, not at all interested?

SINGLE CODE ONLY

	G25
Very interested	4
Somewhat Interested	3
Not very interested	2
Not at all interested	1
DK	88
REF	99

Non-State Actors (NS)

NS1 Have you ever had any contact with any of the following to address an issue in your area, and if so, how frequently are you in contact with them?

PRESENT SHOWCARD NO: 2

READ OUT

SINGLE CODE ONLY

NS1		Have had contact		Never	DK	Ref
		Frequently	Occasionally			
a	Tantheem	3	2	1	88	99
b	Ashareya	3	2	1	88	99
c	United Nations Relief and Works Agency (UNRWA)	3	2	1	88	99
d	Local Authority (Baladya)	3	2	1	88	99
e	Police	3	2	1	88	99

ASK NS2 TO CODES 1-2 AT NS1

NS2 What kind of contact have you had?

DO NOT READ OUT

MULTIPLE CODES ALLOWED

NS2		
a	Conflict resolution/ justice	1
b	Gaining access to services	2
c	Holding Decision Makers to Account	3
d	Other (specify below at NS2.1)	4
e	Don't Know	88
f	Refused	99

NS2.1 INTERVIEWER RECORD VERBATIM ANY 'OTHER' RESPONSES

OTHER FORM OF CONTACT

NS3 To who would you go first to get help solving a conflict in your local community?
DO NOT READ OUT
SINGLE CODE ONLY

NS3		
a	Tantheem	1
b	Ashareya	2
c	United Nations Relief and Works Agency (UNRWA)	3
d	Local Authority (Baladya)	4
e	Police	5
f	Other (specify verbatim below in NS3.1)	6
g	Don't know	88
h	Refused	99

NS3.1 INTERVIEWER RECORD VERBATIM ANY 'OTHER' RESPONSES

OTHER FIRST CHOICE FOR SOLVING CONTACT

NS4 Please say whether you agree or disagree with the following:

PRESENT SHOWCARD NO: 4

SINGLE CODE ONLY

ON PROVIDING AN AGREE OR DISAGREE RESPONSE, FOLLOW UP WITH:

Would you say you [agree/disagree] a lot, or just a normal amount?

NS4		Strongly agree	Agree	Disagree	Strongly Disagree	DK	Refused
a	Organisations like the Tantheem are the only way that someone like me can solve an issue in my area	4	3	2	1	88	99
b	I prefer solving problems through informal structures, like Ashareya	4	3	2	1	88	99
c	The police are ineffective in solving problems with crime and conflict	4	3	2	1	88	99
e	To get a response on an issue from the government, I would need Wasta	4	3	2	1	88	99

Media Consumption (MC)

MC1.1 What are your main sources of information for political issues and current affairs?

DO NOT READ OUT

MULTIPLE CODE ALLOWED

PLEASE PROBE:

Have you any other sources of information?

		MC1.1
a	Friends	1
b	Family	2
c	People in my local neighbourhood	3
d	Local influencers/ neighbourhood elders	4
e	People I work with	5
f	Government officials	6
g	Religious leaders	7
j	NGOs	8
k	Teachers	9
l	Experts	10
m	Television	11
n	Radio	12
o	Newspaper/magazine	13
p	Internet (e.g. social media sites)	14
q	Mobile phone (e.g. news service)	15
r	Police	16
s	Other (please specify at MC1.2)	17
t	I don't talk to anyone or get any information on these issues	18
u	Don't know	88
v	Refused	99

MC1.2 INTERVIEWER RECORD VERBATIM ANY 'OTHER' RESPONSES

OTHER SOURCES OF INFORMATION

IF CODED 18 (don't get any info) AT MC1.1, SKIP TO MC3

MC2 How much do you trust these sources for information on political issues and current affairs? Do you trust them a lot, a bit, not very much or not at all?

PRESENT SHOWCARD NO: 10

READ OUT EACH SOURCE

SINGLE CODE ONLY FOR EACH SOURCE

		MC2 Trust					
		A lot	A bit	Not very much	Not at all	DK	Ref
a	Friends and family	4	3	2	1	88	99
b	Local chiefs or village elders	4	3	2	1	88	99
c	Government officials	4	3	2	1	88	99
d	Religious leaders	4	3	2	1	88	99
e	Television	4	3	2	1	88	99
f	Radio	4	3	2	1	88	99
g	Newspaper/magazine	4	3	2	1	88	99
h	Internet (e.g. social media sites)	4	3	2	1	88	99

MC3 Which of the following items can you access or use in your house?

READ OUT EACH ITEM

SINGLE CODE ONLY FOR EACH ITEM

FOR ANY NOT ACCESSED IN HOUSE (CODE 2 AT MC3), ASK MC4

MC4 Can you access this in any other place?

READ OUT ITEM

SINGLE CODE ONLY

		MC3 In my house				MC4 In any other place			
		Yes	No	DK	REF	Yes	No	DK	REF
a	TV set	1	2	88	99	1	2	88	99
b	Satellite dish for TV	1	2	88	99	1	2	88	99
c	Radio set	1	2	88	99	1	2	88	99
d	Radio on mobile	1	2	88	99	1	2	88	99

	phone								
e	Mobile Phone / Cell	1	2	88	99	1	2	88	99
f	Landline Phone / Fixed	1	2	88	99	1	2	88	99
g	Internet	1	2	88	99	1	2	88	99
h	Newspaper	1	2	88	99	1	2	88	99

MC5 When is the last time you accessed the following?

READ OUT MEDIA TYPES
SINGLE CODE FOR EACH

	MC5	Today or yesterday	Not yesterday but within the last 7 days	More than a week ago, but in this month	Longer than a month ago but within the last 3	Longer than 3 months ago but within the last 12	Longer than 12 months ago	Never	Don't know	Refused
a	TV	1	2	3	4	5	6	7	88	99
b	Radio	1	2	3	4	5	6	7	88	99
c	Internet	1	2	3	4	5	6	7	88	99
d	Mobile Phone	1	2	3	4	5	6	7	88	99
e	Newspaper/magazine	1	2	3	4	5	6	7	88	99

FOR ANY CODE 1-5 TO MC5, ASK MC6

MC6 And how frequently do you access the following?

READ OUT MEDIA TYPES
READ OUT RESPONSES
SINGLE CODE FOR EACH

	MC6	At least once a day	At least once every 2-3 days	At least once a week, but less than once every 3 days	At least once a month, but less than once a week.	Less than once a month but in last year	Less than once a year	Never	Don't know	Refused
a	TV	1	2	3	4	5	6	7	88	99
b	Radio	1	2	3	4	5	6	7	88	99
c	Internet	1	2	3	4	5	6	7	88	99
d	Mobile Phone	1	2	3	4	5	6	7	88	99
e	Newspaper/magazine	1	2	3	4	5	6	7	88	99

ASK EX1 TO THOSE WHO HAVE ACCESSED RADIO IN THE PAST YEAR: CODES 1-5 FOR (B) RADIO AT MC5

EX1 **Can you please tell me if you have listened to these radio stations in the past year?**
 READ OUT EACH STATION AND RESPONSE OPTIONS
 ALLOW MULTIPLE REPOSENSE FOR CODES 1 AND 2 ONLY

		EX2				
		Listened through a radio	Listened to the station online/ via the internet	Never listened	DK	REF
a	Voice of Palestine	1	2	3	88	99
b	BBC Arabic	1	2	3	88	99

ASK EX2 TO THOSE WHO HAVE ACCESSED TV IN THE PAST YEAR: CODES 1-5 FOR (A) TV AT MC5

EX2 **And have you watched this TV station in the past year?**
 READ OUT EACH STATION AND RESPONSE OPTIONS
 ALLOW MULTIPLE REPOSENSE FOR CODES 1 AND 2 ONLY

		EX2				
		Watched on the television	Watched online/ via the internet	Never watched	DK	REF
a	Palestine TV	1	2	3	88	99
b	BBC Arabic	1	2	3	88	99

FOR THOSE WHO HAVE EVER WATCHED/ LISTENED (CODES 1 OR 2) TO STATIONS IN EX2 AND EX3

EX2.1 **When is the last time you listened to/ watched these stations/ channels?**
 DO NOT READ OUT
 SINGLE CODE ONLY

EX2.1	Today or yesterday	Not yesterday but within the last 7 days	More than a week ago, but in this month	Longer than a month ago but within the last 3 months	Longer than 3 months ago but within the last 12 months	Don't know	Refused
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a	Voice of Palestine	1	2	3	4	5	88	99
b	BBC Arabic Radio	1	2	3	4	5	88	99
c	BBC Arabic TV	1	2	3	4	5	88	99
d	Palestine TV	1	2	3	4	5	88	99

FOR ANY CODE 1-5 TO EX2.1 ASK EX2.2

EX2.2 **And how frequently do you listen to/ watch these stations/ channels?**

DO NOT READ OUT

SINGLE CODE ONLY

	EX2.2	At least once a day	At least once every 2-3 days	At least once a week, but less than once every 3 days	At least once a month, but less than once a week.	Less than once a month but in last year	Less than once a year	Don't know	Refused
a	Voice of Palestine	1	2	3	4	5	6	88	99
b	BBC Arabic Radio	1	2	3	4	5	6	88	99
c	BBC Arabic TV	1	2	3	4	5	6	88	99
d	Palestine TV	1	2	3	4	5	6	88	99

ASK EX3 AND EX4 TO ALL WHO CODE 1 OR 2 (ANY WATCHED) FOR ANY STATION / CHANNEL AT EX1 OR EX2

EX3 **When you listen to the radio, at what time of the day do you usually listen on weekdays? And what about at the weekend?**

When you watch TV, at what time of the day do you usually watch on weekdays? And what about at the weekend?

INTERVIEWER:

DO NOT READ OUT DETAILED TIME BANDS

PROBE FOR LISTENING AND VIEWING BY HOUR

IF RESPONDENT CANNOT SPECIFY BY HOUR AND ONLY BY APPROXIMATE TIME OF DAY SELECT ALL APPROPRIATE TIME BANDS (I.E. ALL MORNING SLOTS)

	Time bands	EX3 i) TV weekdays	EX3 ii) TV weekends	EX3 iii) Radio weekdays	EX3 iv) Radio weekends
a	6.01 – 7.00 morning	1	1	1	1
b	7.01 – 8.00	2	2	2	2
c	8.01 – 9.00	3	3	3	3
d	9.01 – 10.00	4	4	4	4
e	10.01 – 11.00	5	5	5	5
f	11.01 – 12.00 noon	6	6	6	6
g	12.01 – 14.00	7	7	7	7
h	14.01 – 15.00	8	8	8	8
i	15.01 – 16.00	9	9	9	9
j	16.01 – 17.00	10	10	10	10
k	17.01 – 18.00	11	11	11	11
l	18.01 – 19.00 evening	12	12	12	12
m	19.01 – 20.00	13	13	13	13
n	20.01 – 21.00	14	14	14	14
o	21.01 – 22.00	15	15	15	15
p	22.01 – 23.00	16	16	16	16
q	23.01 – 24.00 midnight	17	17	17	17
r	00.01 – 06.00	18	18	18	18

EX4 **Some radio and TV stations broadcast programmes where members of the public have the opportunity to ask questions of decision makers, and discuss important public issues.**

How likely would you be to watch or listen to a programme like this, if it was on one of the radio/TV channels we just talked about?

PRESENT SHOWCARD NO: 5

READ OUT SCALE

SINGLE CODE ONLY

	EX4
Very Likely	4
Somewhat likely	3
Somewhat unlikely	2
Very unlikely	1
Don't know	88
Refused	99

ASK MC7 TO THOSE WHO HAVE ACCESSED RADIO IN THE PAST YEAR: CODES 1-5 FOR (B) RADIO AT MC5

MC7 **I'm going to read you a list of some other radio stations, can you tell me which of these you have listened to the in the past year?**

READ OUT OPTIONS

SINGLE CODE

	.MC7	Yes	No	DK	Ref
a	Aijyal Radio	1	2	88	99
b	Raya FM	1	2	88	99
c	Sawa FM	1	2	88	99

ASK MC8 TO THOSE WHO HAVE ACCESSED TV IN THE PAST YEAR: CODES 1-5 FOR (A) TV AT MC5

MC8 **And now, I'm going to read you a list of some other television channels, can you tell me if you have watched any of these in the past year?**

READ OUT OPTIONS

SINGLE CODE

	MC8	Yes	No	DK	Ref
a	Wattan TV	1	2	88	99
b	Al-Asqa TV	1	2	88	99
c	Al-Quds	1	2	88	99
d	Al-Manar	1	2	88	99
e	Al-Jazeera	1	2	88	99
f	Al-Arabia	1	2	88	99
g	MBC	1	2	88	99
h	CNN	1	2	88	99

PALESTINIANS AND SOCIAL MEDIA (SM)

SM1 **Are you aware of any of these websites?**

READ OUT

SINGLE CODE ONLY

ONLY ASK SM2 - SM4 TO THOSE WHO HAVE ACCESSED THE INTERNET IN THE LAST THREE MONTHS
(CODES 1-4 AT MC5)

SM2 **Have you ever visited any of these websites?**

READ OUT

SINGLE CODE ONLY

SM3 **And have you created your own online profile on the site?**

READ OUT

SINGLE CODE ONLY

	SM1. Aware of				SM2. Visited				SM3. Created profile			
	Yes	No	DK	Ref	Yes	No	DK	Ref	Yes	No	DK	Ref
Facebook	1	2	88	99	1	2	88	99	1	2	88	99
Twitter	1	2	88	99	1	2	88	99	1	2	88	99
YouTube	1	2	88	99	1	2	88	99	1	2	88	99
MySpace	1	2	88	99	1	2	88	99	1	2	88	99

SM4 **Please tell me if you have used the internet to do any of the following in the last three months?**

READ OUT STATEMENTS

SINGLE CODE ONLY

	SM4	Yes	No	Don't know	Refused
a	Post comments, queries or information on Facebook about a political or current affairs issue	1	2	88	99
b	Post comments, queries or information on a blog or other online discussion about a political or current affairs issue	1	2	88	99
c	Follow someone on Twitter who tweets about political or current affairs issues	1	2	88	99
d	Upload photos or videos online about a political or current affairs issue	1	2	88	99
e	Join a group online that tries to influence government policies	1	2	88	99
f	Blogged about a political or current affairs issue	1	2	88	99
g	Watch clips or videos of political programming on Facebook or YouTube	1	2	88	99

ASK SM5 IF WATCH CLIPS OR VIDEOS OF POLITICAL PROGRAMMING - YES (CODE 1) FOR G AT SM4

SM5 **And how frequently do you watch clips or videos of political programming on Facebook or YouTube?**

DO NOT READ OUT

SINGLE CODE ONLY

	SM5
At least once a day	1
At least once every 2-3 days	2
At least once a week, but less than once every 3 days	3
At least once a month, but less than once a week	4
Less than once a month but in last year	5
Less than once a year	6
Don't know	88
Refused	99

ASK SM6 TO THOSE WHO HAVE A FACEBOOK PROFILE, CODE 1 AT SM3

SM6 **Thinking about the people you are friends with on social networking sites.**

In general, how much of what they share and post is related to politics and political issues?

READ OUT SCALE

SINGLE CODE ONLY

SM6	
A great deal	1
A fair amount	2
Not very much	3
Nothing at all	4
Don't know	88
Refused	99

ASK SM7 TO THOSE WHO HAVE SOCIAL MEDIA PROFILE, ANY CODE 1 AT SM3

SM7 Please tell me how often do you...?

PRESENT SHOWCARD NO: 7

READ OUT STATEMENTS

SINGLE CODE ONLY

	SM7	Always	Most of the time	Only Sometime s	Never	DK	Refused
a	Agree with the political opinions or content your friends post on social networking sites	1	2	3	5	88	99
b	Disagree with the political opinions or content your friends post on social networking sites	1	2	3	5	88	99

MEDIA PROVIDING A PLATFORM FOR DEBATE (MD)

MD1 People like you have said the following things about state media in the Palestinian Territories, do you agree?

PRESENT SHOWCARD NO: 4

ON PROVIDING AN AGREE OR DISAGREE RESPONSE, FOLLOW UP WITH:

Would you say you [agree/disagree] a lot, or just a normal amount?

	MD1	Strongly agree	Agree	Disagree	Strongly Disagree	DK	Refused
a	Palestinian state media represents the interests of a limited group of people, not the national public in general	4	3	2	1	88	99
b	Palestinian state media neglects underrepresented groups	4	3	2	1	88	99
c	Palestinian state media provides opportunities for people like me to question government officials about their decisions and actions	4	3	2	1	88	99
d	Palestinian state media brings the issues that matter to ordinary citizens to the attention of government officials	4	3	2	1	88	99

e	The media demonstrates a commitment to solving rather than escalating conflicts	4	3	2	1	88	99
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Demographics (D)

INTERVIEWER: CHECK AGE AND GENDER IS RECORDED IN SCREENER

D1 Which of these descriptions best describes your marital status?

READ OUT
SINGLE CODE

	D1
Single	1
Married, living with spouse	2
Married, not living with spouse	3
Divorced/Separated	4
Widowed	5
Living with Partner	6
In a marriage where the husband has more than one wife	7
Other (specify)	8
Don't know	88
Refused/No answer	99

D2 What is your religion?

DO NOT READ OUT
SINGLE CODE

	D2
Muslim	1
Christian	2
Jewish	3
No religion	11
Other (specify) _____	12
Refused	99

D3 How easy is it for you to read a newspaper written in...?

READ OUT
SINGLE CODE

INTERVIEWER TO HOLD UP A PAPER WRITTEN IN EACH (MAIN) LANGUAGE

D3	Easy	Difficult	Do not read at all
Arabic	1	2	3
English	1	2	3

D4 What is the highest level of schooling you have completed?

DO NOT READ OUT

SINGLE CODE

	D4
Have never attended school	1
Did not complete primary education	2
Primary	3
Secondary	4
College	5
University	6
Don't know	88
Refused	99

D5 How many members does the household have?

DO NOT READ OUT

SINGLE CODE

	D5
Ten or more	1
Nine	2
Eight	3
Five, Six, or Seven	4
Four	5
One, Two or Three	6
Don't know	88
Refused/	99

D6 What category does your household income fall within?

READ OUT

SINGLE CODE

D6	
We don't have enough money, even for food	1
We can afford food but purchasing of clothes is a serious problem	2
We can afford food and clothes, but purchasing of durables such as TV set or a refrigerator is difficult for us	3
We can afford main household appliances, but purchasing a car is beyond our means	4
What we earn is sufficient to buy anything except such expensive purchases as an apartment or house	5
We do not face financial problems. If necessary we can buy an apartment or a house	6
Don't know	88
Refused	99

D7 What is the main building material used in the exterior walls of the residence

DO NOT READ OUT

SINGLE CODE

	D7
Cleaned stone, stone and cement, old stone, or concrete	1
Cement cob, mud, or any other	2

D8 Does your household have any of the following?

READ OUT ITEMS

SINGLE CODE ONLY FOR EACH

	D8	Yes	No	DK	REF
a	Solar water heater	1	2	88	99
b	Vacuum cleaner/ hoover	1	2	88	99
c	Satellite dish	1	2	88	99
d	Computer or laptop	1	2	88	99
f	Bookcase	1	2	88	99
g	Cell phone	1	2	88	99
h	Landline	1	2	88	99
i	TV set	1	2	88	99
j	VCR (VHS/ video player)	1	2	88	99
k	DVD player	1	2	88	99

D9 How many household members are employed?

DO NOT READ OUT

SINGLE CODE

	D9
Specify _____	1
Don't know	88
Refused/No answer	99

D10 What is your occupation?

CODE RESPONSE AT D12

D11 Are you the chief wage earner in the household?

	D11
Yes	1
No	2
DK	88
Refused	99

IF CODE 2 TO D11, ASK D12

D12 What is the occupation of the chief wage earner in the household?

DO NOT READ OUT

SINGLE CODE FOR EACH QUESTION

	D10 Yourself	D12 Chief wage earner
Doctor	1	1
Lawyer/Magistrate	2	2
Accountant	3	3
Engineer	4	4
Teacher	5	5
Other professional (specify) _____	6	6
Journalist/ working in Media	7	7
Managing business with 20 employees or more	8	8
Managing business with less than 20 employees but 1 or more employee	9	9
Petty trader/shopkeeper (no employees)	10	10
Government official/civil servant in position of management	11	11
Mid-level/senior office worker (non-government)	12	12
Other Government worker	13	13
Junior office worker (non-government)	14	14
Agricultural labourer/farmer	15	15
Fisherman	16	16
Agricultural extension worker	17	17
Health worker	18	18
Unskilled labour (specify) _____	19	19
Cleaner/domestic servant	20	20
Transport worker (bus driver, auto rickshaw driver, taxi driver, etc.)	21	21
Housewife	22	22
Student	23	23
Retired	24	24
Unemployed	25	25
Other (specify) _____	26	26
Don't know	88	88

D13 What is your monthly household income?

OPTIONAL SHOWCARD NO: 11

SINGLE CODE

		D13
a	NIS 5000 and over	1
b	Between NIS 4500-4999	2
c	Between NIS 4000-4499	3
d	Between NIS 3500-3999	4
e	Between NIS 3000-3499	5
f	Between NIS 2500-2999	6
g	Between NIS 2000-2499	7
h	Between NIS 1500-1999	8
i	Between NIS 1000-1499	9
j	Between NIS 500-999	10
k	Less than NIS 500	11
l	No household income	12
m	Don't know	13
n	Refused	88